

# WebEOC® Fusion

The power of collaboration for the emergency operations centre.

---

Collaboration and communication for multiple agencies in a secure, common operating system.

Regional clusters of WebEOC installations have created the need for customers with separate instances of WebEOC to be able to communicate collaboratively and share data.

WebEOC Fusion enables WebEOC systems to interface securely and rapidly. It serves as a centralised data exchange allowing a WebEOC server to communicate with other WebEOC servers, or third-party systems to route messages to intended recipients.

Using WebEOC Fusion, multiple agencies can easily manage state or national incidents by organising all of the data in the region under a single incident.

Users can easily share essential information with all WebEOC systems through status boards created on a single system, creating a common operating picture for all users regardless of locale or agency.

---

WebEOC Fusion is a powerful tool that facilitates data sharing and collaborative communication between agencies, regardless of size or location.

## Benefits

- Regardless of location or agency, understand the big picture, quicker
- Base decisions on current data
- Make better decisions faster with improved inter-agency collaboration
- Seamless integration with WebEOC or other third party systems
- Hierarchy of access defines who sees what.

---

## Why WebEOC Fusion?

WebEOC Fusion provides a common operating picture across agencies through secure sharing of incident data, and offers several advantages over remote board and dual-commit methods of sharing information.

WebEOC Fusion's highly secure environment, store and forward capabilities make it a low-risk choice for data sharing and building agency collaboration during emergencies.

### Highly secure environment

Agencies need to both share information and maintain security over their own data. Because systems using WebEOC Fusion make outbound-only connections, firewalls can remain in place, maintaining maximum security.

Users in other WebEOC communities only see what you allow them to see because sophisticated security features allow selected board data to be shared while protecting private data.

### Builds interagency collaboration

WebEOC Fusion enables inter-agency co-operation by effectively eliminating data sharing boundaries.

Status boards created on one WebEOC system can be "published" to the WebEOC Fusion server, allowing other WebEOC systems in the region to easily "subscribe" to the published boards.

WebEOC Fusion's capability to make a status board instantly available to other WebEOC systems on the network means emergency managers develop a truly common operating picture.

### Always current

Time – or the lack of it – is critical during emergencies. Using WebEOC Fusion, information is shared in real time across agencies enabling all emergency managers – regardless of agency or location – to make better decisions, faster.

### No lost data

WebEOC Fusion's store and forward capabilities allow users to receive information posted during a loss of connectivity.

Data entered into WebEOC is always stored on the local server before transmission over WebEOC Fusion. The message will be transmitted when the remote system is available, meaning no loss of data, as can occur using a dual commit system of data sharing if connectivity is interrupted.

### WebEOC Fusion is extensible

Through the use of plug-in modules, WebEOC Fusion has the ability to support communication with nearly any type of external system.

### Backed by world-class service

Critchlow provides full local design, implementation and post go-live support with a 24-hour helpdesk, so clients always have access to assistance when they need it.

Critchlow also has direct access to Juvare's US-based technical and development resources. Our team of specialists in New Zealand and Australia offer comprehensive geospatial and integration expertise and we also offer WebEOC administration and hosting services to augment your own resources.

Supporting your organisation to get the best out of your WebEOC investment is at the centre of our business. Regular webinars, newsletters, and an annual forum where we bring together Australian and New Zealand WebEOC users for training and sharing of best practice, are just some of the services we offer.

---

Critchlow enables organisations to **see, share and understand** information so they make the best business and operational decisions. Critchlow is the sole provider of WebEOC in Australasia.

**0800 627 746**  
**+64 4 472 8244**  
**info@critchlow.co.nz**  
**www.critchlow.co.nz**