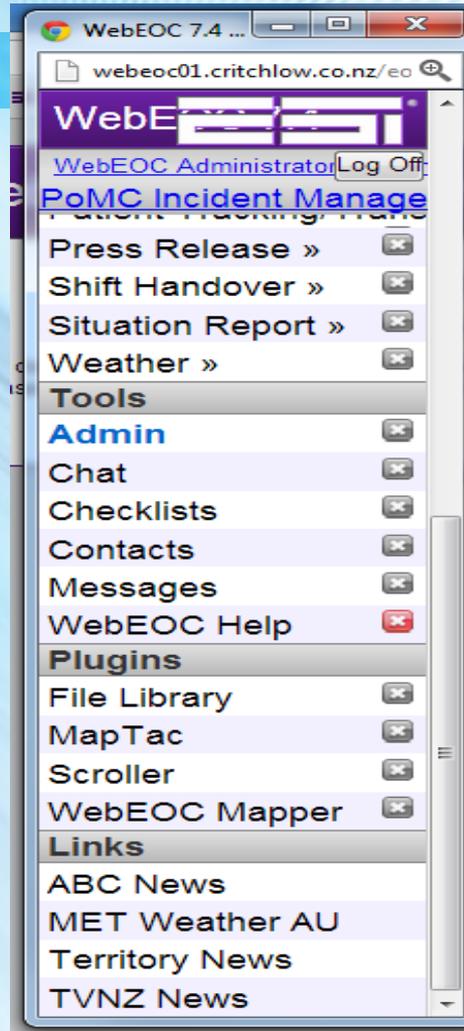
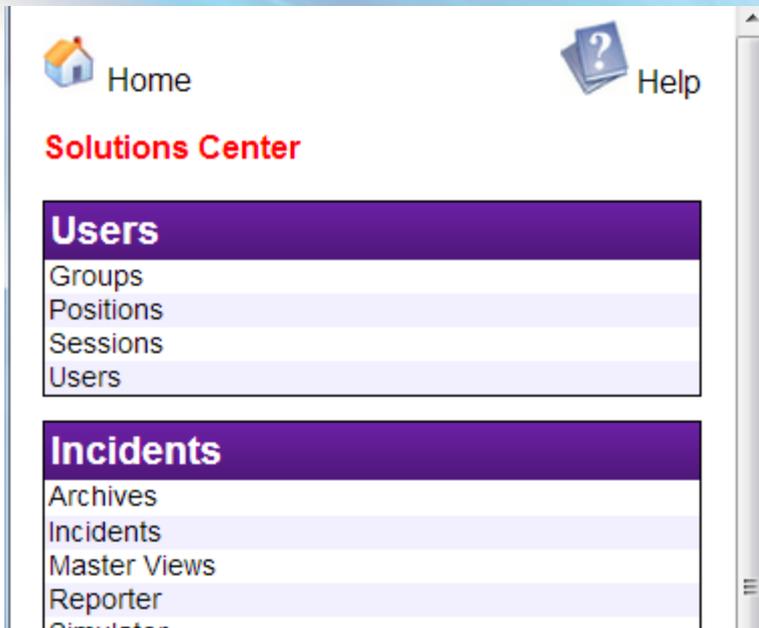




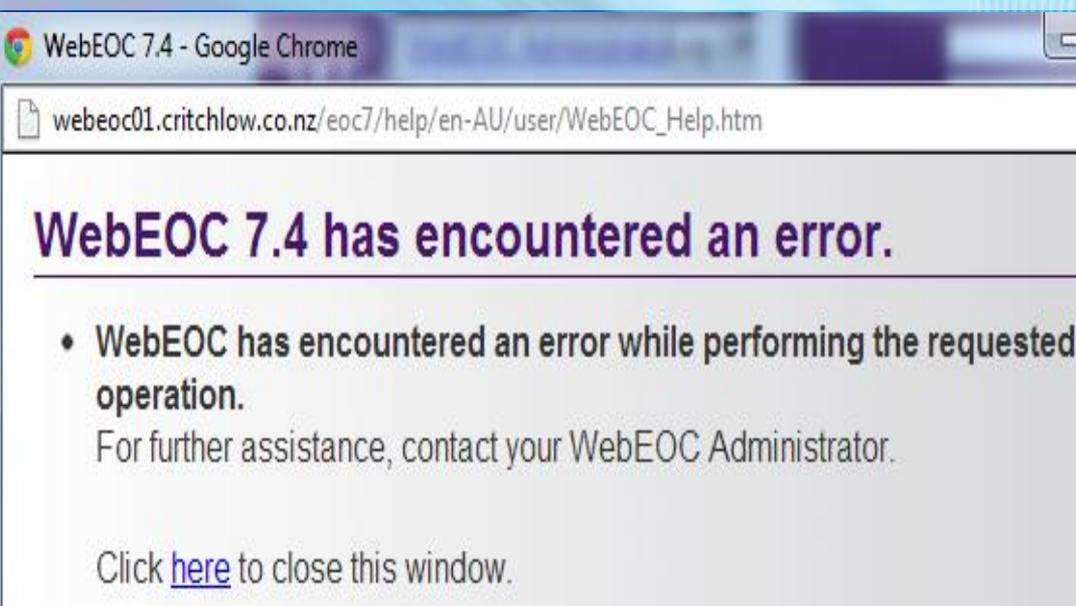
## Tips and Tricks

WebEOC “Gotchas” – Fixes – Tips  
and Tricks...

# Links to Help Files/Internationalisation



# Notice /eoc7/help/en-AU/ in the URL



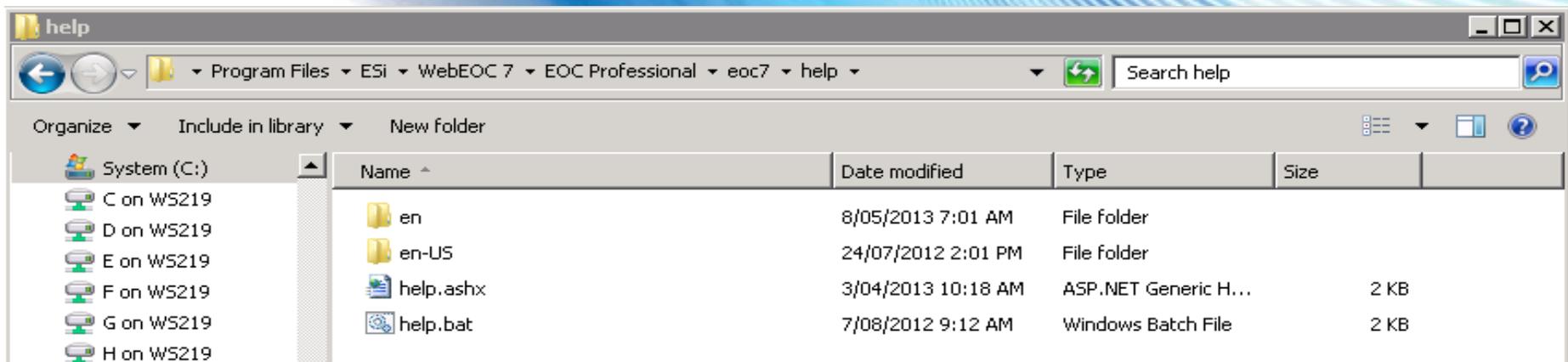
WebEOC 7.4 - Google Chrome

webeoc01.critchlow.co.nz/eoc7/help/en-AU/user/WebEOC\_Help.htm

## WebEOC 7.4 has encountered an error.

- WebEOC has encountered an error while performing the requested operation.  
For further assistance, contact your WebEOC Administrator.

Click [here](#) to close this window.



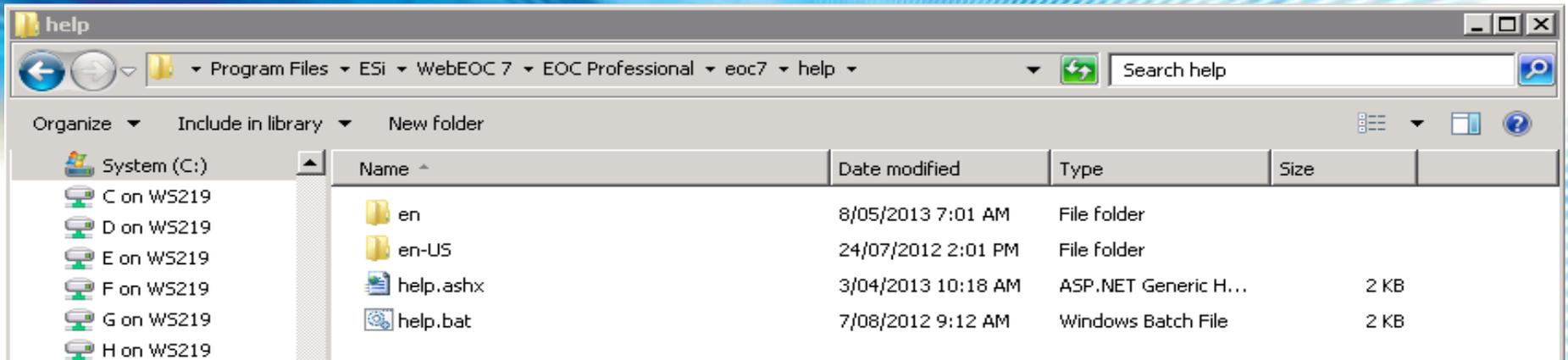
help

Program Files > ESI > WebEOC 7 > EOC Professional > eoc7 > help

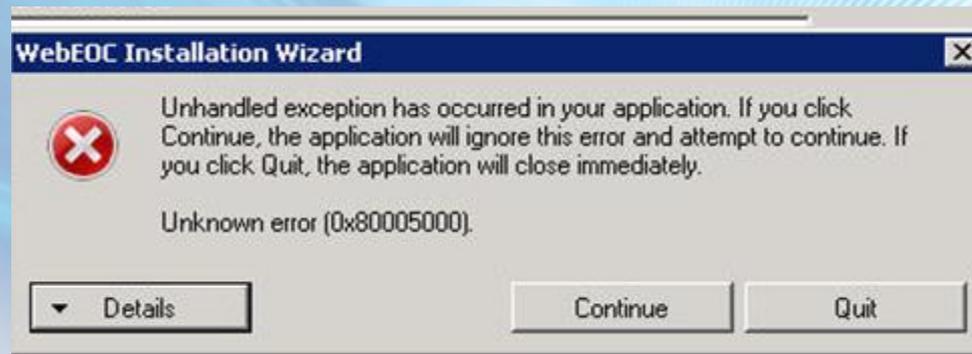
Organize Include in library New folder

Name	Date modified	Type	Size
en	8/05/2013 7:01 AM	File folder	
en-US	24/07/2012 2:01 PM	File folder	
help.ashx	3/04/2013 10:18 AM	ASP.NET Generic H...	2 KB
help.bat	7/08/2012 9:12 AM	Windows Batch File	2 KB

# Newest WebEOC Version Fixes for English Language



# Installation Errors



These Role Services were not installed:

Located under Server Manager->Roles->Web Server(IIS)->Role Services

	IIS 6 Management Compatibility	Installed
	IIS 6 Metabase Compatibility	Installed
	IIS 6 WMI Compatibility	Installed
	IIS 6 Scripting Tools	Installed
	IIS 6 Management Console	Installed

# Installation Errors

- For Installation Database Account must be SA
- For Installation Windows account/service account must have full administrative access.
- **After installation set up least privileges:**
  - Database account set to DBOwner
  - Setting Up least privileges necessary to run WebEOC
  - 1.Create account WebEOC is going to impersonate.
  - WebEOCLPA. LPA for Least Privileges Account.
    - Give WebEOCLPA permission to run as a Service.
    - Grant WebEOCLPA Full Control to
      - C:\WINDOWS\Microsoft.NET\Framework\v2.0.50727\Temporary ASP.NET Files
      - or
      - C:\WINDOWS\Microsoft.NET\Framework64\v2.0.50727\Temporary ASP.NET Files
  - Grant WebEOCLPA Full Control to
    - C:\Program Files\ESi
    - or
    - C:\Program Files (x86)\ESi
  - Grant WebEOCLPA Read/Execute control to C:\Windows\System32\inet\_srv\config
  - Give the Pull Service the credentials to run as WebEOCLPA

# Internet Explorer – Compatibility Mode

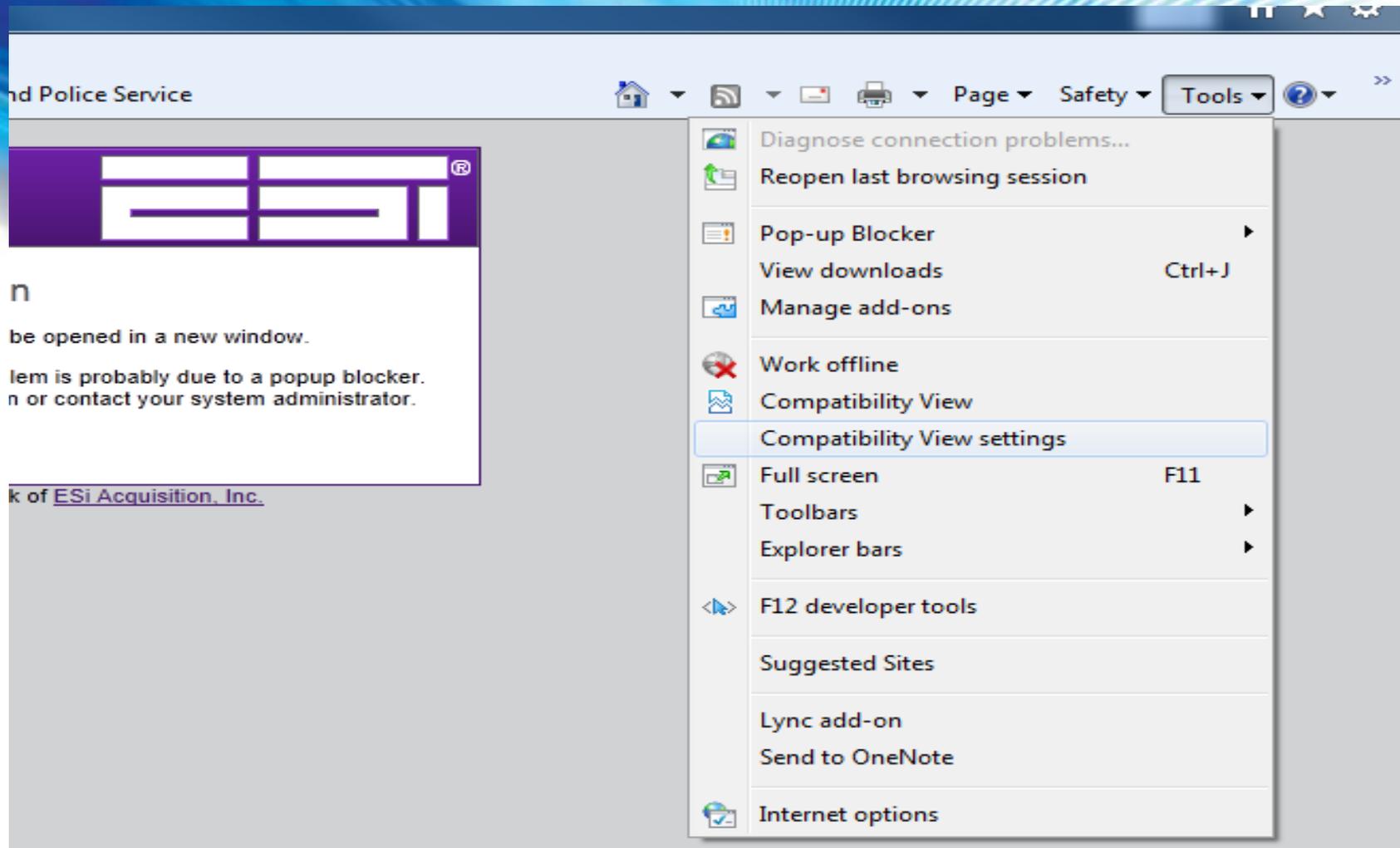
## IE 8, IE9, and IE 10 have Compatibility Mode

- Some things work with it on, some only with it off!
- New Version of WebEOC with default boards likes it Off (Critchlow has found refresh issues with on)
- If your code is old and you use boards that have been around for awhile and old versions of WebEOC you might need it on
- If you use the newest cutting edge technology you might need it off
- Mixing old and new might mean you need to train your users as you probably have with Pop Up Blockers

# Internet Explorer – Compatibility Mode



# Internet Explorer – Compatibility Mode



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# Internet Explorer Version 10

- Sneaky Windows Update (kb:2718695)
- Not Officially Supported
- Recommended Compatibility Mode “On”
  - Unlike IE 9, 8, you can pick a specific browser
- New Pop Up Blocker to be Disabled
- Can “Roll Back” if Admin
  - instructions on Support Site or send Critchlow Support an email
    - Open command prompt, cd\  
wusa /uninstall /kb:2718695 /quiet /forcerestart

# Internationalisation – Date Alternatives.

```
<label for="dtActivityDateStart">Session Start Date</label>
```

```
<input type="text" name="dtActivityDateStart" id="dtActivityDateStart" />
```

Activity Specific Information

---

Activity Location

Session Start Date

Session End Date

Session Status

Presenter/s

Assessors

Assessor Log

November 2012

Su	Mo	Tu	We	Th	Fr	Sa
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	

# Custom dates works with search if...

**Learning and Development Board**

Activity ID:   
 Activity:

Activity Location:   
 Activity Start Date:

Activity ID #	Activity Name	Dates	Activity Location	Activity Status	Assessors	Actions	Edit/Delete
Newlands	Air Marksmanship	13_11_2012 to 23_11_2012	13-11-2012	Scheduled	Joanne Bennett	<input type="button" value="Attendees"/> <input type="button" value="Competencies"/> <input type="button" value="Attachments"/>	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
Dubbo	Aircraft Insecticide Protocol	12_11_2012 to 23_11_2012	Dubbo	Scheduled	Ehab Abdul	<input type="button" value="Attendees"/> <input type="button" value="Competencies"/> <input type="button" value="Attachments"/>	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
Borneo	First Aid 2A	01_11_2012 to 14_12_2012	PNG	Scheduled	Frank Moore	<input type="button" value="Attendees"/> <input type="button" value="Competencies"/> <input type="button" value="Attachments"/>	<input type="button" value="Edit"/> <input type="button" value="Delete"/>
Orange Main Office	Health and Safety in the Office	20_11_2012 to 24_11_2012	Wellington, New Zealand Main Office 23 Fleet Street	_Not_Assigned	Frank Moore	<input type="button" value="Attendees"/> <input type="button" value="Competencies"/> <input type="button" value="Attachments"/>	<input type="button" value="Edit"/> <input type="button" value="Delete"/>

Page 1 of 1
 
 Disable Refresh

# Searching with Wild Cards.....

## Learning and Development Board

Personnel

Assessors

Competencies

Qualifications

Personnel Activities

Personnel Diet/Activity Dashboard

Activity ID:    Activity:

Activity Location:    Ac

Is  
Starts  
Contains

Display ALL Records

Deleted Records



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CRITCHLOW