



WebEOC[®] Fusion

The power of collaboration for the emergency operations centre

Summary

WebEOC[®] Fusion is a powerful tool that facilitates data sharing and collaborative communication between agencies.

Benefits

- Regardless of location or agency, understand the big picture, quicker
- Base decisions on current data
- Make better decisions, faster because of improved inter-agency collaboration
- Seamless integration with WebEOC or other third party systems
- Hierarchy of access defines who sees what

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Everything that happens,
happens somewhere.
The value is knowing where.

THE CASE

Overview

Regional clusters of WebEOC installations have created the need for customers with separate instances of WebEOC to be able to communicate collaboratively and share data.

WebEOC Fusion enables WebEOC systems to interface securely and rapidly. It serves as a centralised data exchange allowing a WebEOC server to communicate with other WebEOC servers, or third-party systems to route messages to intended recipients.

Using WebEOC Fusion, multiple agencies can easily manage state or national incidents by organising all of the data in the region under a single incident.

Users can easily share essential information with all WebEOC systems through status boards created on a single system, creating a common operating picture for all users regardless of locale or agency.

Why WebEOC Fusion?

WebEOC Fusion provides a common operating picture across agencies through secure sharing of incident data, and offers several advantages over remote board and dual-commit methods of sharing information.

WebEOC Fusion's highly secure environment, store and forward capabilities, make it a low-risk choice for data sharing and building agency collaboration during emergencies.

Highly secure environment

Agencies need to both share information and maintain security over their own data. Because systems using WebEOC Fusion make outbound-only connections, firewalls can remain in place, maintaining maximum security.

Users in other WebEOC communities only see what you allow them to see because sophisticated security features allow selected board data to be shared while protecting private data.



Australia and New Zealand WebEOC Clients include:

- SA State Emergency Services
- WA Department of Fire & Emergency Services
- Victoria Police
- WA Police Service
- SA Police
- NT Police, Fire and Emergency Services
- Commonwealth Attorney General's Department
- Main Roads WA
- WA Department of Health
- National Critical Care & Trauma Response Centre, Darwin
- NSW Trade and Investment (Biosecurity)
- NT Department of Housing, Local Government & Regional Services
- Commonwealth Department of Infrastructure and Transport
- City of Melbourne
- Auckland Council
- Maritime New Zealand
- NZ Ministry of Health
- Air New Zealand
- Qantas



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Builds interagency collaboration

WebEOC Fusion enables inter-agency co-operation by effectively eliminating data sharing boundaries.

Status boards created on one WebEOC system can be "published" to the WebEOC Fusion server, allowing other WebEOC systems in the region to easily "subscribe" to the published boards.

WebEOC Fusion's capability to make a status board instantly available to other WebEOC systems on the network means emergency managers develop a truly common operating picture.

Always current

Time – or the lack of it – is critical during emergencies. Using WebEOC Fusion, information is shared in real time across agencies enabling all emergency managers – regardless of agency or location – to make better decisions, faster.

No lost data

WebEOC Fusion's store and forward capabilities allow users to receive information posted during a loss of connectivity.

Data entered into WebEOC is always stored on the local server before transmission over WebEOC Fusion.

The message will be transmitted when the remote system is available, meaning no loss of data, as can occur using a dual commit system of data sharing if connectivity is interrupted.

WebEOC Fusion is extensible

Through the use of plug-in modules, WebEOC Fusion has the ability to support communication with nearly any type of external system.

Backed by world-class service

Critchlow provides full local design, implementation and post go-live support with a 24-hour helpdesk, so clients always have access to assistance when they need it.

Critchlow also has direct access to Intermedix' US-based technical and development resources. Our team of specialists in New Zealand and Australia offer comprehensive geospatial and integration expertise and we also offer WebEOC administration and hosting services to augment your own resources.

Supporting your organisation to get the best out of your WebEOC investment is at the centre of our business. Regular webinars, newsletters, and an annual forum where we bring together Australian and New Zealand WebEOC users for training and sharing of best practice, are just some of the services we offer.

WebEOC Solution Portfolio

WebEOC® Professional

WebEOC Professional is a web-enabled, user-friendly, and locally-configurable incident and event management system. With access to the Internet, authorised people, regardless of location, can enter and view incident information in WebEOC status boards.

WebEOC is a boundless collaboration tool that creates a common operating picture, enabling emergency managers to make sound decisions quickly.

WebEOC® Mapper Professional

With WebEOC Mapper Professional, emergency managers are able to create a dynamic, geographically-based common operating picture without the need for specialised GIS or mapping expertise.

WebEOC® Mobi

This is a free mobile app that allows you to send a board entry from an iOS mobile device (iPad, iPhone) to a display board in WebEOC.

Specialist Solutions

A full range of plugins and specialist solutions are available including WebEOC® Air, the Boards Talk, team rostering modules, and others.